

RAC CONTACT NUMBERS WHILST ABROAD

What to do if you breakdown – follow these simple steps

1. Call the appropriate number stated in the table below
2. Have to hand your vehicle registration and quote the scheme code stated in the table below
3. Advise the operator of the location of your vehicle and the nature of the fault

RAC will then advise on how to proceed and what form of assistance would be the most appropriate

Remember to always call RAC first. Please do not go ahead and make your own arrangements as RAC cannot reimburse any costs incurred without prior authorisation.

UK	0330 159 0256 quote ref X700	(Freephone)
France and Monaco	0800 290 112 00 33 472 43 52 44	(Freephone within France and Monaco only) (pay call)
Republic of Ireland	1 800 535 005	(Freephone)
Rest of Europe	00 33 472 43 52 44	(pay call)
Serbia and Montenegro	99 33 472 43 52 44	(pay call)
Azerbaijan, Belarus, Georgia, Russia, Ukraine	810 33 472 43 52	(pay call)

If you are calling from a UK mobile phone, your network provider may not allow you to call a Freephone 1800 number. Please check with your service provider prior to travelling. Customers who are affected can contact RAC on 00 44 800 107 9058. Your network provider may charge you for this call.

Calls may be recorded and/or monitored. Customers with hearing difficulties can contact RAC using a Text phone and prefix the relevant number with 18001 to be connected to Tynetalk or use the SMS facilities on 07855 828282. These services are not available outside of the UK.

BREAKDOWNS ON MOTORWAYS

On continental motorways (including service areas) you MUST use the roadside emergency telephones. You cannot call RAC control centres from these. You will be connected to the police or authorised motorway service, who will send a Breakdown recovery vehicle. However, this will only be to the recovery company's own depot if they cannot fix your vehicle – contact RAC using the numbers above as soon as you can, if possible from the recovery company's depot.

You may have to pay labour and towing charges on the spot – an authorised tariff is normally applicable. You should obtain a receipt to claim a refund on your return home.